

NEAXMail® AD-64 ViewMail®

with Live Record

Powerful, Simple and Efficient Messaging

In today's business world, the number of messages you receive every day is growing rapidly, making it an increasing challenge to manage communications and maintain a high degree of customer service. ViewMail for NEAXMail AD-64 gives you control of the messaging process by allowing you to visually access and administer all of your voice and fax mail from a networked PC. As part of the TeLANophy® suite of unified messaging modules, ViewMail enables you to manage your messages quickly and effectively. ViewMail's critically acclaimed, intuitively designed computer interface helps you improve customer service by streamlining the messaging process.

Visual Control of Voice Mail

ViewMail displays your messages on your PC screen via a graphical user interface, giving you fast, easy and convenient visual control of your voice messages. You can listen and reply to your voice messages in any order you wish, while intuitive icons let you know immediately whether or not you have already read a message and which messages are urgent or private. Being able to control all your messages with simple mouse clicks makes voice messaging with ViewMail especially efficient. By clicking your mouse you can send or redirect voice mail messages, as well as archive or delete one message or groups of messages in a single step. And with ViewMail's easy-to-use, VCR-style buttons, you can quickly rewind a message, pause, or skip ahead to any part of the message you want, all while using your PC mouse.

Flexible Multimedia Communications

ViewMail supports multimedia sound devices, enabling users to hear and record messages without picking up the telephone. On a multimedia PC, ViewMail plays your messages over your speakers, leaving your hands free to type notes or do other important work while you listen to the message. ViewMail's multimedia capabilities also allow users to embed voice messages into text documents, such as memos or e-mail messages. So, instead of sending the two communications separately — sending the text document over the LAN and redirecting the voice message by telephone — ViewMail allows subscribers to embed the voice message in the text document and send the compound message at once over the network. When reading the document, the subscriber simply double-clicks on the voice icon to hear the message in the caller's own words.

Improve Your Communications

ViewMail saves you time and money by letting you automatically return calls to fellow subscribers, making it quick and easy to contact people after they leave a voice message. Simply hit the "Return Call" button instead of the digits on your telephone keypad, and you will automatically be connected.



Features

- Voice and fax messages can be accessed from a PC or telephone
- Rewind, pause or skip a message with a few mouse clicks
- Send, reply, redirect, archive and delete voice messages from your PC
- Record live conversations to voice mail messages
- "Return Call" automatically dials the number associated with a message
- "Connect" connects your extension to the voice mail system to play or record messages

Requirements: Client PC

- Windows 95 (for older 16-bit ViewMail)
- Windows 98, 2000, NT 4.0 or XP for new 32-bit ViewMail application
- Minimum: 486/100 MHz PC, 16 MB RAM
- Multimedia speakers and microphone
- Recommended: Pentium class PC, 32MB RAM
- TCP/IP or IPX/SPX over Ethernet networking

Not only does ViewMail make returning calls a snap, but addressing messages is quick and easy as well. An alphabetical listing of all voice mail subscribers, groups, and guests lets you easily address new messages or redirect messages with a click of your mouse. ViewMail's integrated address book lets you easily address voice messages to subscribers with a few mouse clicks.

Live record gives you the option to record telephone conversations by clicking a button on your ViewMail toolbar. You can keep this recording for later reference or forward it to other subscribers or a group of subscribers. Live Record provides you with a useful tool for documenting conversations and commitments.

For added convenience, if you want a voice message delivered at a future date and time, simply specify when and to whom, and NEAXMail AD-64 will send your message for you. ViewMail improves your communications by giving you multiple, easy-to-use messaging options.

A Member of the NEC Family

Built on standard platforms, and utilizing a unique user interface, the NEAXMail AD-64 is an advanced business messaging system that provides automated attendant, voice mail, audiotext and facsimile capabilities fully integrated for smooth, reliable communications.



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